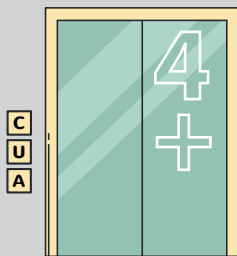
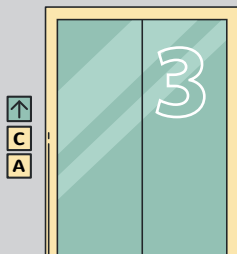


Health Care

Elevate your career through college/ITP* **C**, university **U**, or an apprenticeship **A**

For the purposes of this Skills Map, Health Care refers to all customer-facing health workers, including: **D** dental care **M** maternity care **C** child care Unlabelled job titles are general medical care

	Job Roles (can include)	Skills (can include)	Knowledge and Behaviours (can include)
Level 4+ Senior Management 	- District Nurse - Consultant Midwife M - Senior Dental Technician D - Healthcare Assistant Practitioner 	- Contribute to planning an individual's care plan - Supervise staff - Manage own work and case load - Proactively makes recommendations to improve quality of service 	- Understand the importance and how to use range of communication methods - Knows the principles of healthcare business and finance planning - Know how to treat individuals with dignity
Level 4 Junior to Middle Management 	- Registered Nurse - Associate Ambulance Practitioner - Midwife M - Neonatal Nurse M - Dentist D - Senior Nursery Practitioner C 	- Work closely and collaboratively with others - Be open and honest with individuals - Excellent manual dexterity, precision, attention to detail 	- How to communicate effectively - Understand legal frameworks - How to develop and use a personal & professional development plan 
Level 3 Experienced to Supervisory 	- Senior Healthcare Assistant - Maternity Support Worker M - Dental Assistant D - Qualified Dental Nurse D - Nursery Nurse 	- Support individuals they are working with - Lead and support colleagues - Demonstrate and ensure records are clear and accurate - Demonstrate, manage and support self and others	- How to develop and sustain a positive attitude - How to keep safe in the work environment - What to do when receiving comments and complaints - The barriers to communication 
Level 2 Entry level employment to intermediate 	- Healthcare Assistant - Home Care Assistant - Ambulance Care Assistant - Trainee Dental Nurse D - Nursery Assistant C 	- Effective communicator - Support individuals - Promote physical health and wellbeing of others - Work as part of a team - Maintain a safe and healthy environment	- How to perform basic life support - Importance of personal development - Legislation and policies - The meaning of "duty of care"